



Professional
Development
Institute

ISO 9001 Quality Management System (QMS) Lead Implementer





Welcome

The Professional Development Institute® (PDI) is one of the leading international institutions specialized in qualifying and developing professional competencies. It is headquartered in the United Kingdom (UK) and has a proven track record in preparing specialized professionals across vital sectors, including banking, finance, and insurance. PDI is distinguished by offering internationally recognized professional certifications that enhance individual efficiency and strengthen their capabilities in the global workplace

This program provides a comprehensive understanding of Quality Management Systems (QMS) based on ISO 9001:2015, together with the principles and practices of auditing management systems in accordance with ISO 19011 and ISO/IEC 17021. The program is designed to develop both conceptual understanding of QMS principles and ISO 9001 requirements, and practical auditing competence required to plan, conduct, report, and follow up audits. The course supports learners pursuing roles such as quality professionals, internal auditors, supplier auditors, management system auditors, and professionals seeking CQI-IRCA certification pathways.

What you will Learn- Key Takeaways



- Understand the structure, requirements, and benefits of ISO 9001:2015 Quality Management Systems.
- Conduct comprehensive gap analysis and readiness assessments for QMS implementation.
- Develop and document QMS processes, procedures, and documented information.
- Apply the seven Quality Management Principles and PDCA cycle in system design.
- Implement risk-based thinking and integrate risks and opportunities into QMS processes.
- Lead QMS implementation projects using effective project management methodologies.

What you will Learn- Key Takeaways



- Engage leadership and stakeholders to ensure organizational commitment and resource allocation.
- Design and deliver training programs to build quality awareness and competence.
- Prepare organizations for internal audits and third-party certification.
- Drive continual improvement through performance monitoring and management review.

Curriculum



- **Module 1:** Introduction to Quality Management Systems and ISO 9001:2015
- **Module 2:** Quality Management Principles and Process Approach
- **Module 3:** Planning QMS Implementation Projects
- **Module 4:** Gap Analysis and Readiness Assessment
- **Module 5:** Designing and Documenting QMS Processes
- **Module 6:** Risk-Based Thinking and Opportunity Management
- **Module 7:** Implementation, Training, and Change Management
- **Module 8:** Internal Audits and Management Review
- **Module 9:** Certification Preparation and Continual Improvement.

Target Audience:

- Quality managers and management representatives.
- Project managers leading QMS implementation initiatives.
- Consultants specializing in quality management systems.
- Process improvement and operations managers.
- Professionals responsible for ISO 9001 compliance.



QMS QUALITY MANAGEMENT SYSTEM



Further Information

Eligibility Requirements


Applicants must:

- Hold a degree from a recognized educational organization.
- Have professional experience in the field.
- Sit for and pass the certification examination.
- Adhere to the Professional Development Institute (PDI) Code of Ethics.

About Exam:

- The examination is offered in multiple languages to support international candidates.
- All candidates are required to sit for their exam at an accredited PDI Test Centre.
- The exam duration is (3) hours.
- Each exam consists of 100 multiple-choice questions (MCQs).

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