



Professional
Development
Institute

ISO 9001 Quality Management System (QMS) Foundation





Welcome

The Professional Development Institute® (PDI) is one of the leading international institutions specialized in qualifying and developing professional competencies. It is headquartered in the United Kingdom (UK) and has a proven track record in preparing specialized professionals across vital sectors, including banking, finance, and insurance. PDI is distinguished by offering internationally recognized professional certifications that enhance individual efficiency and strengthen their capabilities in the global workplace

This one-day foundation course provides an overview of Quality Management Systems (QMS) and the ISO 9001:2015 standard. It focuses on practical understanding of QMS concepts, quality principles, and clause intent, enabling participants to appreciate how ISO 9001 supports business performance and customer satisfaction. The course supports learners pursuing roles such as quality professionals, internal auditors, supplier auditors, management system auditors, and professionals seeking CQI-IRCA certification pathways.

What you will Learn- Key Takeaways



- Understand the purpose and benefits of a Quality Management System.
- Explain the structure and intent of ISO 9001:2015.
- Describe the seven Quality Management Principles.
- Understand PDCA cycle, process approach, and risk-based thinking.
- Recognize organizational roles in maintaining an effective QMS.
- Interpret the intent and purpose of ISO 9001:2015 Clauses 4 to 10.
- Explain the purpose of internal audits within a QMS.
- Distinguish between internal, supplier, and certification audits.
- Apply foundational knowledge to simple real-world scenarios.

Curriculum



- **Session 1:** Introduction to Management Systems & QMS
- **Session 2:** ISO Structure & Quality Management Principles
- **Session 3:** PDCA Cycle, Process Approach & Risk-Based Thinking
- **Session 4:** ISO 9001:2015 Clause Overview (4-10)
- **Session 5:** Introduction to Audits & Organizational Roles
- **Session 6:** Wrap-up, Case Discussion & Knowledge Check

Target Audience:

- Quality professionals.
- Internal auditors.
- Supplier auditors.
- Management system auditors.
- Professionals seeking CQI-IRCA certification pathways.



QMS QUALITY MANAGEMENT SYSTEM



Further Information

Eligibility Requirements


Applicants must:

- Hold a degree from a recognized educational organization.
- Have professional experience in the field.
- Sit for and pass the certification examination.
- Adhere to the Professional Development Institute (PDI) Code of Ethics.

About Exam:

- The examination is offered in multiple languages to support international candidates.
- All candidates are required to sit for their exam at an accredited PDI Test Centre.
- The exam duration is (3) hours.
- Each exam consists of 100 multiple-choice questions (MCQs).

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